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To: "MnSCU Accountants User List" <accounting@lists.mnscu.edu>
Date: 6/14/2006 5:07:47 PM
Subject: FACTS Updates from the ISRS Perspective

What functionality is there now?

We currently are able to download payments from FACTS and post them directly to the student's account via ISRS. If you are interested in starting this process you must contact BOTH FACTS and us to get set up and trained on both sides. To submit an ISRS training request, please submit your request via Self Support at:

http://itsmnscu.custhelp.com/cgi-bin/itsmnscu.cfg/php/enduser/std_alp.php

Additional documentation and training materials for this process are available at:

<http://www.its.mnscu.edu/doc/ARpaymentplan/index.html>

What functionality is coming next?

Expected Rollout Date: 7/17/2006

For students who already have a contract set up with FACTS we will be able to send updated balance figures to FACTS. Balances will be determined by the term you identify plus any non-term charges

Later this year ...

When your student is on their ISRS E-services site and chooses to sign up for a Payment Plan we will be able to direct them to the FACTS site. Their tech id, name, balance information will automatically be loaded on the FACTS site for them so keying errors will be reduced. Students will be able to adjust their balance information if necessary. Example: If they signed up for housing but hadn't incurred their tuition and fee charges yet, they could estimate their totals to create their complete payment plan package.

For questions regarding this and all ISRS processes, please submit those via the Self Help link given above.

Thank you very much!
Kathy

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